

# Are you complying with the Accessible Information Standard?

**When communicating with people you support, remember to:**

Can you read this?  
Not everyone can.

**Some people may need information in larger print or another format.**



## Ask

if the person has any communication/information needs and if so what these are.



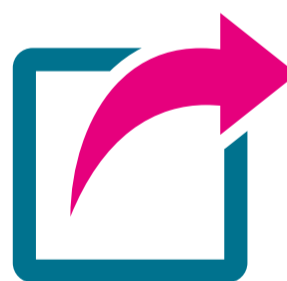
## Record and highlight

information on their Mosaic record.



## Identify

the most appropriate/preferred method of meeting the person's needs and record on Mosaic.



## Share

details of their communication/information needs with other practitioners or organisations involved in the person's care.



## Review and update

the information regularly to ensure it reflects any changes to a person's needs.